

Workforce Safety & Insurance
Quick Facts - Fiscal Years 2011 - 2018

Category	FY2011	FY2012	FY2013	FY2014	FY2015	FY2016	FY2017	FY2018
Employer accounts	21,552	23,812	24,793	25,359	25,615	24,685	24,228	24,148
Earned premiums (\$millions) ¹	\$191.8	\$255.9	\$316.5	\$320.0	\$336.9	\$297.8	\$239.0	\$235.6
Fund surplus (<i>Net Position</i>) (\$millions)	\$393.1	\$374.6	\$354.8	\$439.1	\$454.8	\$466.1	\$608.8	\$681.1
Declared Premium Dividends (\$millions)	\$102.0	\$142.5	\$155.0	\$115.0	\$100.0	\$150.0	\$105.0	\$105.0
Actual premium dividends ²	\$108.0	\$144.4	\$147.6	\$95.6	\$92.8	\$123.2	\$118.0	\$105.1
Investments (\$millions)	\$1,351	\$1,435	\$1,558	\$1,704	\$1,763	\$1,832	\$1,895	\$1,923
Investment returns	13.26%	6.14%	8.32%	11.71%	3.27%	3.58%	8.29%	5.34%
Average annual premium rate adjustment ³	3.4%	0.6%	1.1%	-0.7%	1.3%	4.8%	-2.5%	-7.9%
Covered workforce	348,743	369,996	402,771	418,234	435,993	427,899	408,107	405,367
Medical-only claims filed	19,036	21,681	22,436	22,915	21,621	18,829	17,676	17,467
Wage-loss claims filed	2,657	2,966	3,399	3,480	3,177	2,448	2,369	2,401
Total claims filed	21,693	24,647	25,835	26,395	24,798	21,277	20,045	19,868
Total claims filed per 100 Covered Workers	6.22	6.66	6.41	6.31	5.69	4.97	4.91	4.90
Wage-loss claims filed per 100 Covered Workers	0.76	0.80	0.84	0.83	0.73	0.57	0.58	0.59
General Administrative and ULAE Expenses (\$millions)	\$24.4	\$28.4	\$28.9	\$33.1	\$33.7	\$36.1	\$37.4	\$37.8
General Administrative Expense and ULAE Ratio	12.7%	11.1%	9.1%	10.3%	10.0%	12.1%	15.6%	16.0%
Indemnity benefits paid (\$millions)	\$47.6	\$54.5	\$65.1	\$79.9	\$82.5	\$79.4	\$72.2	\$67.7
Medical benefits paid (\$millions)	\$72.7	\$76.1	\$104.6	\$112.9	\$108.8	\$88.2	\$91.1	\$82.9
Allocated Loss Adjustment Expense (ALAE) paid (\$millions)	\$4.0	\$3.7	\$3.8	\$5.4	\$6.9	\$6.7	\$5.9	\$5.9
Total paid benefits (\$millions)	\$124.3	\$134.3	\$173.5	\$198.2	\$198.2	\$174.3	\$169.2	\$156.5
Maximum weekly wage-loss benefit	\$853	\$905	\$995	\$1,098	\$1,143	\$1,219	\$1,214	\$1,168
Minimum weekly wage-loss benefit	\$410	\$435	\$478	\$527	\$549	\$585	\$583	\$561
Claims adjudicated within 14 days	49%	47%	45%	41%	39%	39%	41%	40%
Claims Reported within 14 days	86%	86%	87%	87%	87%	88%	88%	88%
Litigation requests	200	190	235	265	304	357	281	234
Injured Worker Independent Customer Satisfaction Survey (1 to 5 scale) ⁴	4.23	4.15	4.20	4.23	4.11	4.06	3.99	4.13
Employer Independent Customer Satisfaction Survey (1 to 5 scale)	4.22	3.67	3.57	4.22	4.27	4.31	4.41	4.42
WSI employee turnover rate	4.6%	6.8%	8.2%	7.2%	9.3%	5.1%	3.5%	6.7%

¹ Reflects earned premiums after safety discounts and before reinsurance and dividends

² Current fiscal year amount is an estimate based on prior year's premium.

³ Calculated by Actuary - Rate Review

⁴ The injured worker survey population includes claims 60-120 days post acceptance, closed claims, claims open > 1 year, and denied claims