# Quick Reference for Electronic (EDI) Billing



This document provides information related to billing for a medical service using Electronic Data Interchange (EDI). For additional information, forms, and resources visit <a href="https://www.workforcesafety.com">www.workforcesafety.com</a>.

## **EDI Medical Billing**

Workforce Safety & Insurance (WSI) is streamlining the medical billing process, and effective July 1, 2021, will accept medical bills solely by EDI through WSI's exclusive vendor, Carisk Intelligent Clearinghouse.

Carisk is a specialized clearinghouse that allows electronic medical bill submission with simultaneous attachment of medical documentation.

### **Accepted EDI Transaction Types**

WSI accepts the most current version of the following ASC X12 EDI billing standards:

- Professional billing 837P
- Institutional/hospital billing 837I

### **EDI Submission Cost**

WSI covers the transaction fee, so there is no cost to a practice for submitting a medical bill through Carisk.

#### **Benefits of EDI Medical Billing**

Unique benefits of submitting a medical bill through Carisk include:

- Error-proof submissions with a 97% first-pass clean claims rate
- Automatic notification of WSI's receipt of a medical bill
- Ability to track and manage e-claims
- Unlimited attachments
- Free storage of all bills and medical records

EDI allows a provider to combine multiple dates of service into 1 bill and combine notes into 1 PDF attachment, if the billing provider is the same for all services. This is not to exceed 50 service lines or 12 diagnosis codes.

## **Provider Registration**

Prior to establishing an EDI connection, a practice that has not previously registered with WSI will need to complete a <u>Medical Provider Payee Registration form</u> for each unique group/billing NPI used to bill WSI. If a provider submits an EDI bill with an unregistered group/billing NPI, it will result in a transaction error.

# **EDI Connection Options**

A practice may establish either a direct EDI connection with Carisk, or an indirect connection with a practice's existing clearinghouse. The ability to establish an indirect connection will be dependent on the other clearinghouse's ability to meet certain technical requirements.

To establish an EDI connection when a practice is new to EDI, contact Carisk by email at <a href="mailto:cicinfo@cariskpartners.com">cicinfo@cariskpartners.com</a> or by phone at 888-238-4792.

To establish an EDI connection if a practice currently uses a clearinghouse other than Carisk, contact the other clearinghouse to have them work with Carisk.

#### **Medical Documentation**

Medical documentation must accompany each bill sent to WSI. For a list of common services and the corresponding documentation necessary for reimbursement, a provider should refer to WSI's <a href="Quick Reference">Quick Reference</a> for Medical Documentation.

To ensure all documentation requirements are met, a provider should also be familiar with WSI's <u>Documentation Policies</u> and <u>Fee Schedule</u> <u>Guidelines</u>. WSI may deny or reduce payment if the required documentation does not accompany the bill, or the level/type of service documented does not support the procedure code billed.

#### Bill Appeal

A provider may not submit an appeal through EDI.

To initiate an appeal, complete the <u>Medical Bill Appeal</u> (<u>M6</u>) form, and submit it with additional supporting documentation to WSI.

Mail: Workforce Safety & Insurance

PO Box 5585

Bismarck, ND 58506-5585 Fax: 701-328-3765 or 888-786-8695

## **EDI Exemptions**

A provider billing less than 50 bills per year to WSI is exempt from submitting through EDI per North Dakota Century Code § 65-05-07.3

Customer Service: 800-777-5033 or 701-328-3800 www.workforcesafety.com