

# **Durable Medical Equipment Guide**

# Customer Service Phone:

701-328-3800 800-777-5033

#### Fax:

701-328-3820 888-786-8695

# **Address**

1600 E Century Ave Ste 1 Bismarck ND 58503

# **Mailing Address**

PO Box 5585 Bismarck, ND 58506

# Website

www.workforcesafety.com

#### **General Information**

Durable medical equipment (DME) including supplies, equipment, prosthetics, orthotics, and braces may be reimbursable if related to the work injury. Workforce Safety & Insurance (WSI) requires a prescription or an order for DME by the treating provider.

Reimbursement is per the <u>WSI Fee Schedule</u>, and WSI does not directly pay the injured employee.

# **Billing Information**

When submitting a bill for DME a provider should:

- Bill with the appropriate HCPC code
- Bill each charge separately and not bundle the charges
- Submit a description for a miscellaneous DME code

Use of a miscellaneous code is appropriate as indicated below:

- If no specific listed code is available for equipment that is new or unique
- If equipment is customized or substantially modified to meet the specific needs of the injured employee
- For labor charges related to the service(s)

### **Prior Authorization**

All DME over \$500 requires prior authorization. DME listed on pages 2-3 of this guide are additional DME items requiring prior authorization even though they may be under the \$500 threshold.

To submit a prior authorization review request,

- Access the <u>Lookup Claim</u> application to obtain the claim status. WSI will only review a request for DME on an accepted claim.
- Review this guide to determine if prior authorization is required.
- Call the WSI claims adjuster at 701-328-3800 or 800-777-5033

Final liability and payment decisions are the responsibility of the WSI Claims Adjustor managing the claim.

# Rental Equipment

All DME rental items extending beyond 60 days require prior authorization. Total rental payments for DME covered by WSI **may not exceed** the purchase price.

### **Electro Medical Device Prior Authorization Request Device**

Submit the prior authorization request in <u>myWSI</u> or complete the <u>Electro</u> Medical Device Request (M5) form and include the prescription or order.

Page 1 of 4 July 2024

# **Durable Medical Equipment - Prior Authorization Required**

The following is a list of DME **requiring** prior authorization including: rental items, purchased items, or items priced under \$500.

| rental items, purchased items, or items priced under \$500.  |  |  |
|--|--|--|
| Durable Medical Equipment  | Notes  |  |
| Adult Undergarments  |  |  |
| Ambulatory Aids:      Roller aid & non-motorized scooters     Walkers     Wheelchairs & wheelchair accessories   | WSI requires prior authorization for the purchase of one of these DME items. If renting, authorization is only required if the rental timeframe extends beyond 60 days   |  |
| Catheters  | If approved for the life of a claim, authorization is not required for each month's supply   |  |
| Continuous Passive Motion Device (CPM)   | Not covered for shoulder or uncomplicated total knee surgeries   |  |
| CPAP Unit  |  |  |
| <ul> <li>Electro Medical Device</li> <li>Combination unit (All-Stim)</li> <li>Neuromuscular stimulator</li> <li>TENS unit</li> </ul>   | <ul> <li>Submit the prior authorization request in myWSI or complete the Electro Medical Device Request (M5) form and include the prescription or order.</li> <li>Units must be supplied by CPR Medical</li> </ul> |  |
| Neurotech Kneehab unit   | Submit the prior authorization request in <a href="myWSI">myWSI</a> or complete the <a href="myWSI">Electro Medical Device Request (M5)</a> form and include the prescription or order.                            |  |
| External Bone Growth Stimulator  | Submit the prior authorization request in <u>myWSI</u> or complete the <u>Prior Authorization Review Request</u> (UR-C) form.  |  |
| Eyewear  |  |  |
| <ul> <li>Frames</li> <li>Lenses/contact lenses</li> <li>Anti-reflective coating</li> <li>Polarization</li> <li>Progressive lenses</li> <li>Scratch resistant or tinting coating</li> </ul> | Providers must request any add-ons along with the request for the eyewear  |  |
| Hearing Aids   |  |  |
| Home Traction Unit (Cervical or Lumbar)  | Injured employee must have had recent physical therapy   |  |
| Nebulizer  | If approved for the life of a claim, authorization is not required for each month's supply   |  |
| Orthopedic Footwear  |  |  |
| <ul><li>Shoes/boots</li><li>Miscellaneous customized shoe additions</li></ul>  | Require order from treating provider Authorization must be approved prior to dispensing Authorization required for footwear; orthotic shoes; or orthotics (customized or molded)                                   |  |

Page 2 of 4 July 2024

| Durable Medical Equipment                  | Notes   |
|--|---|
| Orthotics • Inserts (customized or molded) | Off the shelf inserts fitted to the injured employe's foot are not considered customized or molded and do not require prior authorization |
| Paraffin Bath Unit                         |   |
| Prosthetics                                |   |
| Wound VAC Unit                             | Approval for rental of the unit only  |

Page 3 of 4 July 2024

| Prior Authorization Not Required - Unless over \$500 The following are items WSI will cover if related to the work injury; however, this is not an all-inclusive list. |  |
|--|--|
| Cam Boot   | Physioball                                 |
| Cane/crutches  | Postural restoration 4-6in ball (PRI ball) |
| Cervical collar  | Prosthetic sleeves                         |
| Cervical pillow  | Rib belt                                   |
| Compression garments/TED hose  | Shower bench/Chair                         |
| Darco Shoe   | Splint/brace                               |
| Hand gripper   | Toilet riser/Commode                       |
| Knee sleeves   | Taping supplies                            |
| Lumbar/SI belt   | Theraband                                  |
| Miracle Ball   | Theracane                                  |
| Occipivot  | Theraputty                                 |
| Off-the-shelf shoe inserts/wedges  | Yoga Blocks                                |
| Over-the-door pulley system (post-shoulder surgery)  |  |

| Packaged Services – Not separately reimbursed  |                |
|--|----------------|
| Intermittent compression socks (post-surgical) | Surgical trays |
| Pneumatic compression devices                  |                |

| Durable Medical Equipment – Non-covered   |   |  |
|---|---|--|
| Compression devices for intermittent compression with various wraps for arms or legs, e.g., VascuTherm or any hot or cold compression device (purchase or rental) | Hot or cold packs   |  |
| Continuous-flow cryotherapy unit, e.g., Game-ready unit or any water/ice circulation unit   | H-Wave electrical stimulation units   |  |
| Electric heating pad  | Instrument Assisted Soft Tissue Mobilization Tools                                      |  |
| Home gym exercise equipment, e.g., weights, weight machine, exercise ball   | Wave Accelerated Recovery Performance (ARP) e.g. patented Bio-Electric Waveform Therapy |  |
|   | Yoga Mats   |  |

Page 4 of 4 July 2024