

Workforce Safety & Insurance
Quick Facts - Fiscal Years 2009 - 2016

Category	FY2009	FY2010	FY2011	FY2012	FY2013	FY2014	FY2015	FY2016
Employer accounts	19,946	20,316	21,552	23,812	24,793	25,359	25,615	24,685
Earned premiums (\$millions) ¹	\$160.7	\$153.7	\$191.8	\$255.9	\$316.5	\$320.0	\$336.9	\$297.8
Fund surplus (<i>Net Position</i>) (\$millions)	\$265.6	\$336.2	\$393.1	\$374.6	\$354.8	\$439.1	\$454.8	\$466.1
Declared Premium Dividends (\$millions)	\$0.0	\$76.5	\$102.0	\$142.5	\$155.0	\$115.0	\$100.0	\$150.0
Actual premium dividends ²	-\$3.3	\$74.9	\$108.0	\$144.5	\$147.6	\$95.6	\$97.9	\$137.0
Investments (\$millions)	\$1,084	\$1,213	\$1,351	\$1,435	\$1,558	\$1,704	\$1,763	\$1,832
Investment returns	-10.25%	11.94%	13.26%	6.14%	8.32%	11.71%	3.27%	3.58%
Average annual premium rate adjustment ³	2.5%	-0.5%	3.3%	0.6%	1.1%	-0.7%	1.3%	4.8%
Covered workforce	340,915	340,117	348,743	369,996	402,771	418,234	435,993	427,899
Medical-only claims filed	18,161	17,029	19,036	21,681	22,436	22,915	21,621	18,829
Wage-loss claims filed	2,382	2,359	2,657	2,966	3,399	3,480	3,177	2,448
Total claims filed	20,543	19,388	21,693	24,647	25,835	26,395	24,798	21,277
Total claims filed per 100 Covered Workers	6.03	5.70	6.22	6.66	6.41	6.31	5.69	4.97
Wage-loss claims filed per 100 Covered Workers	0.70	0.69	0.76	0.80	0.84	0.83	0.73	0.57
General Administrative and ULAE Expenses (\$millions)	\$23.6	\$25.9	\$24.4	\$28.4	\$28.9	\$33.1	\$33.7	\$36.1
General Administrative Expense and ULAE Ratio	14.7%	16.9%	12.7%	11.1%	9.1%	10.3%	10.0%	12.1%
Indemnity benefits paid (\$millions)	\$42.5	\$44.8	\$47.6	\$54.5	\$65.1	\$79.9	\$82.5	\$79.4
Medical benefits paid (\$millions)	\$69.0	\$64.7	\$72.7	\$76.1	\$104.6	\$112.9	\$108.8	\$88.2
Allocated Loss Adjustment Expense (ALAE) paid (\$millions)	\$3.3	\$3.9	\$4.0	\$3.7	\$3.8	\$5.4	\$6.9	\$6.7
Total paid benefits (\$millions)	\$114.8	\$113.5	\$124.3	\$134.3	\$173.5	\$198.2	\$198.2	\$174.3
Maximum weekly wage-loss benefit	\$689	\$832	\$853	\$905	\$995	\$1,098	\$1,143	\$1,219
Minimum weekly wage-loss benefit	\$376	\$399	\$410	\$435	\$478	\$527	\$549	\$585
Claims adjudicated within 14 days	54%	52%	49%	47%	45%	41%	39%	39%
Claims Reported within 14 days	85%	85%	86%	86%	87%	87%	87%	88%
Litigation requests	153	184	200	190	235	265	304	357
Injured Worker Independent Customer Satisfaction Survey (1 to 5 scale) ⁴	4.34	4.16	4.23	4.15	4.20	4.23	4.11	4.06
Employer Independent Customer Satisfaction Survey (1 to 5 scale) ⁵	4.13	4.11	4.22	3.67	3.57	4.22	4.27	4.31
WSI employee turnover rate	4%	2%	5%	7%	8%	7%	9%	5%

¹ Reflects earned premiums after safety discounts and before reinsurance and dividends

² Current fiscal year amount is an estimate based on prior year's premium

³ Calculated by Actuary - Rate Review

⁴ Starting with FY07 the injured worker survey population includes claims 60-120 days post acceptance, closed claims, claims open > 1 year, and denied claims

⁵ Starting with FY07 the employer survey questions were changed to address new programs in Employer Services