

## Workforce Safety & Insurance 2007 - 2014 Quick Facts

Category	FY2007	FY2008	FY2009	FY2010	FY2011	FY2012	FY2013	FY2014
Employer accounts	19,672	19,777	19,946	20,316	21,552	23,812	24,793	25,359
Earned premiums (\$millions) <sup>1</sup>	\$128.1	\$143.0	\$160.7	\$153.7	\$191.8	\$255.9	\$316.5	\$320.0
Fund surplus ( <i>Net Position</i> ) (\$millions)	\$466.8	\$386.0	\$265.6	\$336.2	\$393.1	\$374.6	\$354.8	\$439.1
Declared Premium Dividends (\$millions)	\$67.9	\$91.6	\$0.0	\$76.5	\$102.0	\$142.5	\$155.0	\$115.0
Actual premium dividends <sup>2</sup>	\$67.9	\$97.5	-\$3.3	\$74.9	\$108.0	\$144.5	\$147.6	\$100.0
Investments (\$millions)	\$1,301	\$1,259	\$1,084	\$1,213	\$1,351	\$1,435	\$1,558	\$1,704
Investment returns	10.33%	0.57%	-10.25%	11.94%	13.26%	6.14%	8.32%	11.71%
Average annual premium adjustment <sup>3</sup>	3.0%	2.2%	2.5%	-2.5%	3.4%	0.6%	1.1%	-0.7%
Covered workforce	326,100	332,170	340,915	340,117	348,743	369,996	402,771	418,234
Medical-only claims filed	19,022	18,771	18,161	17,029	19,036	21,681	22,436	22,915
Wage-loss claims filed	2,287	2,290	2,382	2,359	2,657	2,966	3,399	3,480
<b>Total claims filed</b>	<b>21,309</b>	<b>21,061</b>	<b>20,543</b>	<b>19,388</b>	<b>21,693</b>	<b>24,647</b>	<b>25,835</b>	<b>26,395</b>
Total claims filed per 100 Covered Workers	6.53	6.34	6.03	5.70	6.22	6.66	6.41	6.31
Wage-loss claims filed per 100 Covered Workers	0.70	0.69	0.70	0.69	0.76	0.80	0.84	0.83
General Administrative and ULAE Expenses (\$millions)	\$20.7	\$28.0	\$23.6	\$25.9	\$24.4	\$28.4	\$28.9	\$33.1
General Administrative Expense and ULAE Ratio	16.2%	19.6%	14.7%	16.9%	12.7%	11.1%	9.1%	10.3%
Indemnity benefits paid (\$millions)	\$35.2	\$44.8	\$42.5	\$44.8	\$47.6	\$54.5	\$65.1	\$79.9
Medical benefits paid (\$millions)	\$48.0	\$54.8	\$69.0	\$64.7	\$72.7	\$76.1	\$104.6	\$112.9
Allocated Loss Adjustment Expense (ALAE) paid (\$millions)	\$3.5	\$3.9	\$3.3	\$3.9	\$4.0	\$3.7	\$3.8	\$5.4
<b>Total paid benefits (\$millions)</b>	<b>\$86.7</b>	<b>\$103.5</b>	<b>\$114.8</b>	<b>\$113.5</b>	<b>\$124.3</b>	<b>\$134.3</b>	<b>\$173.5</b>	<b>\$198.2</b>
Maximum weekly wage-loss benefit	\$624	\$653	\$689	\$832	\$853	\$905	\$995	\$1,098
Minimum weekly wage-loss benefit	\$341	\$356	\$376	\$399	\$410	\$435	\$478	\$527
Claims adjudicated within 14 days	55%	55%	54%	52%	49%	47%	45%	41%
Claims Reported within 14 days	85%	86%	85%	85%	86%	86%	87%	87%
Litigation requests	231	160	153	184	200	190	235	265
Injured Worker Independent Customer Satisfaction Survey (1 to 5 scale) <sup>4</sup>	4.28	4.25	4.34	4.16	4.23	4.15	4.20	4.31
Employer Independent Customer Satisfaction Survey (1 to 5 scale) <sup>5</sup>	4.05	4.07	4.13	4.11	4.22	3.67	3.57	4.22
WSI employee turnover rate	10%	16%	4%	2%	5%	7%	8%	7%

<sup>1</sup> Reflects earned premiums after safety discounts and before reinsurance and dividend

<sup>2</sup> Current fiscal year amount is an estimate based on prior year's premium

<sup>3</sup> Calculated by Actuary - Rate Review

<sup>4</sup> Starting with FY07 the injured worker survey population includes claims 60-120 days post acceptance, closed claims, claims open > 1 year, and denied claim

<sup>5</sup> Starting with FY07 the employer survey questions were changed to address new programs in Employer Service